

WHAT TO DO IF.....

Emergency Roadside Assistance 24 hours a day, 365 days a year

During Business hours:

IN SF/SJ BAY AREA: Call **650-777-9993**

IN LA/ORANGE COUNTY: Call **310-645-3993**

If our offices are closed or you are outside of these areas, Super Cheap Car Rental provides 24 hour roadside assistance in partnership with the Auto Club of America. Please call the Auto Club of America at **1-800-416-4069**. You will be asked for a Membership number. **THE MEMBERSHIP NUMBER IS: 12916005**. They will come to the car at no charge to you.

If the car has a problem that cannot be fixed by roadside assistance, have the car towed to the nearest mechanic (the tow truck will know where to go), call us, and **we will authorize and pay for repairs** to get you back on the road. If after hours, the tow company can keep the car overnight if necessary and you can call us for instructions on what to do during business hours. Unauthorized repairs might not be reimbursed.

Remember Super Cheap Car Rental is not responsible for dead batteries, flat tires or key lock out. If problem is a dead battery, flat tire or key lockout, the Auto Club of America will assist you 24 hours a day, 7 days a week, but you will be charged for this upon return.

IN LAS VEGAS: Call us first! We will call **VEGAS AUTO CARE**. They are located at 3530 South Jones Blvd. You can also just go there or call them. Their number is **702-365-9010**.

IF YOU GET INTO AN ACCIDENT

You are responsible for returning car to rental office by driving it or towing it no matter where you are!

You must contact us immediately or risk forfeiture of coverage. You must make accident report immediately.

Get the following pieces of information:

1. Other driver's name, driver's license number and address
2. Other car's license plate number
3. Other driver's insurance company and policy number
4. If you have camera, take pictures of other car's damage

IF OTHER DRIVER REFUSES TO GIVE YOU ANY INFORMATION OR DOESN'T HAVE IT CALL THE POLICE BY DIALING 911

SUPER CHEAP CAR RENTAL THANKS YOU FOR YOU PATRONAGE